

# ENS CERTIFICATION MARKETING GUIDELINES

This document provides information to organizations that have obtained ENS Certification of Conformity under Royal Decree 311/2022 (“Certified Organizations”) regarding the authorized marketing of the certification and the use of the Conformity Marks. Please contact Schellman if you have any questions or concerns.

- The Certified Organization shall display the appropriate ENS Conformity Mark, as mandated by Article 38 of RD 311/2022 and the Resolution of 13 October 2016, of the Secretary of State for Public Administrations, approving the Technical Instruction on Security in Accordance with the National Security Scheme. The Conformity Mark must be electronically linked to the Declaration or Certificate of Conformity. Failure to properly display the mark constitutes a Major Nonconformity.
- The Certified Organization shall not make or permit any misleading statements regarding its ENS certification. Claims must be consistent with the scope of the Certificate of Conformity. Any service not explicitly listed is understood not to be covered.
- The Certified Organization shall, upon suspension, withdrawal, or revocation of its certification, immediately discontinue use of all advertising matter that contains a reference to ENS certification and/or includes the Conformity Mark.
- The Certified Organization shall amend all relevant advertising material when the scope of certification has been modified.
- The Certified Organization shall not imply that the certification applies to information systems, services, locations, or data centers that are outside the scope of certification.
- The Certified Organization shall not use its certification in such a manner that would bring Schellman into dispute or cause loss of public trust.
- When the scope includes services marketed under trademarks or trade names, those names must be explicitly stated in the Certificate of Conformity. The organization shall only reference certified services using these exact names.
- The Certified Organization shall only display the Conformity Mark corresponding to its certified security category (BÁSICA, MEDIA, or ALTA). Displaying a higher-category mark than certified constitutes a misleading claim.
- The Conformity Mark shall not be modified, cropped, recolored, or otherwise altered from the official versions published by the CCN. The mark will be provided in three (3) approved forms corresponding to the security categories (shown right).
- For private sector organizations, the Certificate must detail the locations from which certified services are provided and the data center locations. Unlisted locations are implicitly excluded from the certification scope.
- The Certified Organization acknowledges that Schellman has the right to suspend or withdraw certification if it finds that the organization has purposefully made incorrect references to the certification status or misleading use of certification documents, marks, or audit reports.

## AUTHORIZED ENS CONFORMITY MARKS

The ENS Conformity Marks shown below correspond to the three security categories under RD 311/2022.

### CATEGORÍA BÁSICA



### CATEGORÍA MEDIA



### CATEGORÍA ALTA



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# SUMMARY OF CLIENT OBLIGATIONS RELATED TO THE ENS CERTIFICATION PROGRAM

1. The Client's management is required to inform Schellman, without delay, of matters that may affect the capability to continue to fulfill the requirements of ENS (as established under Royal Decree 311/2022). These include, for example, changes relating to legal, commercial, organizational status or ownership; organization and management (e.g. key managerial, decision-making or technical staff); modifications to the product or production method, contact addresses and production sites, or major changes to the scope of certification (i.e., information systems, processes, etc.).
2. The ENS Conformity Mark is a mark controlled by the CCN. The mark may not be used in connection with any service or system that was not within the scope of the ENS Certification, or in any manner that is likely to cause confusion, or in any manner that disparages or discredits Schellman. The Mark shall be used only upon the granting or extending of an ENS Certification.
3. The Client agrees to identify the certified information systems, the applicable security category (BÁSICA/MEDIA/ALTA), the governing standard (RD 311/2022), and the certification body (Schellman) when making reference to its certification status in all publicly available communications, including press releases, proposals, websites, brochures, and electronic and print advertising.
4. The Client agrees not to make or permit any misleading statement or use regarding its ENS Certification / Mark.
5. The Client agrees that, upon suspension, withdrawal, or revocation of its ENS Certification, to discontinue its use of all marketing / advertising matter that contains a reference to the ENS Certification, and to remove the Mark from all marketing / advertising materials, in addition to any externally available references within the time frame specified by Schellman.
6. The Client agrees to amend all relevant advertising material when the scope of certification has been modified.
7. The Client will not imply that the certification applies to products, activities, services, or locations that are outside the scope of the ENS Certification.
8. The Client will not use its ENS Certification in such a manner that would bring Schellman into dispute or cause loss of public trust.
9. The Client acknowledges that Schellman verifies proper display of Conformity Marks at least semi-annually. A period of one (1) month is established for the Client to resolve any detected breaches. Unresolved issues are reported to the CCN (National Cryptologic Center).
10. The Client acknowledges that Schellman has the right to suspend or withdraw certification if it finds that the Client has purposefully made incorrect references to the certification status or misleading use of certification documents, marks, or audit reports.
11. The Client acknowledges that ENS certification status is publicly verifiable through the CCN's ENS Governance Portal (<https://gobernanza.ccn-cert.cni.es/>).
12. If Schellman cannot verify appropriate corrective action for any nonconformities noted during the certification review, Schellman will be unable to issue the ENS Certification / Mark and the Client will be required to suspend any related active certification(s) until such time that another complete review can be conducted, at Client's expense.
13. The Client acknowledges that Schellman may be required to disclose certain aspects regarding the conduct of the certification process to the CCN and/or the Spanish National Accreditation Body (ENAC) in order to maintain accreditation as an ENS certification body.
14. The Client agrees to fulfill the certification requirements, including implementing appropriate changes when they are communicated by the certification body. If the certification applies to ongoing production, the Client acknowledges that the certified product continues to fulfill the product requirements.
15. The Client will document and keep a record of complaints made known to it relating to compliance with certification requirements and agrees to make arrangements for the investigation / remediation of complaints. Client will report complaints made known to it relating to compliance with certification requirements to Schellman.
16. The Client acknowledges that any certification will be publicly available for verification at Schellman's certification directory website (<http://www.schellman.com/certificate-directory>).

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